



Acquired Brain Injury Services

Drop-In Handbook

Program Coordinator 604-592-1006 ext. 230 k.downing@uniti4all.com

Drop-In Services

Where: Unit #3 - 13550 77th Avenue Surrey, B.C. V3W 6Y3

When: Tuesdays (excluding STAT holidays)

Times: 10:00am - 4:00pm

(Please ensure HandyDARTs do not arrive earlier than 10:00 am and that pick-ups are no later than 3:30 pm)

Program Description

Acquired Brain Injury Services (ABIS) has a Drop-In Service for people looking to have fun, socialize and make new friends. Activities are developed based on the group's shared values, interests and choices.

Referrals are not required to access ABIS Drop-In Services. An intake meeting with the ABIS Program Coordinator will be scheduled prior to attending.

Some activities available:

- Coffee Chat
- Movie Madness
- Trivia
- Bingo
- Karaoke
- Board Games
- Computer Access
- Social Groups



Criteria

To meet ABIS Drop-In Services requirements:

- People needing specialized assistance may be required to bring additional supports. This can be discussed with Program Coordinator prior to starting.
- Must be 19 years of age or older.
- Have access to transportation to and from the Drop-In location.

Drop-In Services Agreement



Follow the ABIS Code of Conduct, included in the ABIS General Handbook, page 15.



Maintain and support safety protocols for self and others.



Further explore personal interests and be open to trying new activities.



Do not use alcohol and/or drugs while attending the Drop-In Services or on the surrounding grounds prior to, or during Drop-In Services' hours.



Promote and practice appropriate and respectful participation.

Potential Risks

ABIS is dedicated and committed to providing a peaceful, positive, comfortable and safe environment for all people. However, we are aware that the potential for risks and conflicts could arise.

The ABIS support staff are trained to prevent, handle and support people if there is a risk or if a conflict happens. All ABIS staff are trained in First Aid and Mandt System® procedures.



Disclosure of individual risks must be identified at the time of intake.

Level of Supervision

The ABIS Drop-In Services staff are present to oversee and lead all activities on-site.

People using ABIS Drop-In Services may choose to leave and return on their own terms. Staff support is only provided while on site.



Staff support begins when a person arrives at the Drop-In site and ends when they leave. ABIS is not responsible for what happens off the premises and/or outside of service hours.



Fees & Membership

All those wishing to attend ABIS Drop-In Services will be required to complete a membership form.

Meal Vouchers:

Meal card: 20 meals / \$100.00 OR \$5.00 / meal.

Weekly Drop-In activities are available at no additional cost to members

ABI Policy for Special Circumstances & Emergencies (Services/Individuals)

At the discretion of ABI Drop-In Services, if any person attending services needs to be picked up due to emergencies or special circumstances; it is to be done within one hour.

It is the responsibility of the care provider/family member or another person assigned by those that have primary care of the person, to be available to pick them up (from the office or location in which an incident may occur).



With regards to Home Share providers; Fraser Health has clarified that if the Home Share provider does not have a person in place for this, it is required that the service recipient's Case Manager arranges pickup.

How do I Start?

- **f** Kristyl Downing, *Program Coordinator*
- 604-592-1006 ext 230
- k.downing@uniti4all.com

Start by calling the above number. The staff taking the call will guide you through the intake process.

If the attendance criteria previously listed is met, you will be asked to go online to <u>uniti4all.com</u> to complete an ABIS Drop-in application form.

Once your application is complete, you will be contacted by the Program Coordinator to attend an intake meeting.

Due to limited space, there is a possibility that your name may be added to a wait list.

When first added as a Drop-In Services attendee at ABIS, there is a photo/media consent form provided. The person attending services or a designated person with signing authority will then fill in this form to either grant or withdraw consent to UNITI. This consent must be renewed on an annual basis and can be withdrawn at any time.